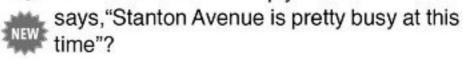
# MP3 01-32 ▶ MP3 01-35

# PART 3

**Directions:** In this part, you will listen to several conversations between two or more speakers. These conversations will not be printed and will only be spoken one time. For each conversation, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

- **32.** Why is the woman calling?
  - (A) To open a checking account
  - (B) To request a bill payment
  - (C) To report an unusual charge
  - (D) To pay an annual fee
- 33. Where does the man reside?
  - (A) In Vancouver
  - (B) In Puebla
  - (C) In New Jersey
  - (D) In Mexico City
- **34.** What does the man say he did in May?
  - (A) Went to a financial institution
  - (B) Visited a foreign country
  - (C) Created a personal account
  - (D) Received a credit card
- 35. What did the woman do yesterday?
  - (A) Canceled an upcoming trip
  - (B) Asked to take several days off
  - (C) Spoke to a travel agent
  - (D) Began a new project
- **36.** Why does the woman want to change a plan?
  - (A) To help colleagues with a task
  - (B) To extend a stay with family
  - (C) To save money on a ticket
  - (D) To accommodate a deadline
- 37. What does the man tell the woman to do?
  - (A) Read an e-mail
  - (B) Submit a form
  - (C) Cover for another employee
  - (D) Share a schedule with a team

- 38. Where do the speakers work?
  - (A) At a manufacturing plant
  - (B) At an insurance agency
  - (C) At a medical center
  - (D) At a safety council
- 39. What is mentioned about the storage area?
  - (A) It was recently reorganized.
  - (B) It is located in another building.
  - (C) It needs to be cleaned.
  - (D) It contains major equipment.
- **40.** What will most likely happen in two weeks?
  - (A) Merchandise will be released.
  - (B) An inspection will be held.
  - (C) A workstation will be moved.
  - (D) Results will be reported.
- 41. Why is the man leaving?
  - (A) To mail some packages
  - (B) To meet some clients
  - (C) To make a call
  - (D) To eat a meal
- 42. Who most likely is the woman?
  - (A) A telemarketer
  - (B) A postal worker
  - (C) A salesperson
  - (D) An assistant
- 43. What does the man imply when he

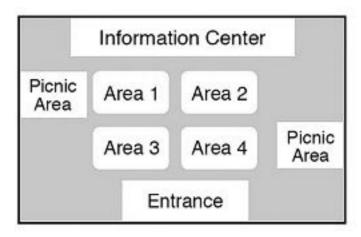


- (A) He will take another route.
- (B) He might return later than expected.
- (C) He might not be able to find parking.
- (D) He will use public transportation.



Band Name	Genre	Members 4 women 2 men, 2 women
Summer Garden	Rock	
The Neons	Rock	
Red Light	Rap	3 women
The Future of Us	Rap	2 men

- 65. What are the speakers mainly discussing?
  - (A) A subject of an article
  - (B) A song title
  - (C) A change to a schedule
  - (D) A performance venue
- 66. Why has the woman been unable to see any shows recently?
  - (A) She is dealing with an injury.
  - (B) She has a limited budget.
  - (C) She has not been invited.
  - (D) She is busy working on a Web site.
- 67. Look at the graphic. Which group will most likely be featured?
  - (A) Summer Garden
  - (B) The Neons
  - (C) Red Light
  - (D) The Future of Us



- 68. How much is a one-day pass to the zoo?
  - (A) \$18
  - (B) \$25
  - (C) \$60
  - (D) \$75
- 69. What can be inferred about the zoo?
  - (A) It recently expanded its exhibits.
  - (B) Its closing time varies depending on the season.
  - (C) It has a swimming facility for visitors.
  - (D) Its animals are frequently moved to different areas.
- 70. Look at the graphic. Where is the Ilama exhibit?
- (A) Area 1
  - (B) Area 2
  - (C) Area 3
  - (D) Area 4

# 



# 録音内容與翻譯

### Questions 32-34 refer to the following conversation.

- W: Good morning. This is Vanessa Carry calling on behalf of Zenith Financial. 321'd like to speak with Greg Clemmons about his credit card.
- M: This is Mr. Clemmons. Is there a problem?
- W: 32We've noticed a suspicious transaction. 33Our records indicate that you live in New Jersey. However, a \$500 purchase was made with your card in New Delhi, India last night.
- M: That definitely wasn't me. 34The last time I traveled overseas to India was in May. Please decline the charge and send me a new credit card as soon as possible.

第 32 到 34 題參考以下會話。

- 女: 您早。我是 Vanessa Carry, 代表 Zenith 金 融來電。32 我想跟 Greg Clemmons 談談他 的信用卡。
- 男: 我就是 Clemmons 先生。有問題嗎?
- 女:32 我們留意到有可疑的交易。33 我們的記錄 顯示,您住在紐澤西。不過,昨天晚上有人 用您的卡在印度新德里購物刷了500元。
- 男:那肯定不是我。34 我上次出國到印度是在五 月份。請拒付此筆消費,並盡快寄一張新的 信用卡給我。

32

on behalf of ~ 代表……、credit card 信用卡、suspicious [sə`spɪʃəs] 可疑的、transaction [træn`zækʃən] 交易、definitely ) [ˈdɛfənɪtlɪ] 英 [ˈdefinitli] 肯定地、decline [dr`klaɪn] 婉拒、charge 美 [tʃordʒ] 英 [tʃordʒ] 收費、as soon as possible 畫快

# 試題與翻譯

### Why is the woman calling?

- (A) To open a checking account
- (B) To request a bill payment
- (C) To report an unusual charge
- (D) To pay an annual fee

### 女子為什麼來電?

- (A) 為了開一個支票帳戶
- (B) 為了要求支付帳單
- (C) 為了通報一次不尋常的收費
- (D) 為了付年費

# 答案與解析

### 答案: C 詢問目的

本題為詢問來電目的之題型,必須仔細聽對話的 開頭部分。女子先說 I'd like to speak with Greg Clemmons about his credit card., 表達想跟 Greg Clemmons 談論他的信用卡相關問題。接著她說 We've noticed a suspicious transaction., 亦即發現 了一筆可疑交易,因此選項 (C) 為正確解答。

【替換語句】suspicious transaction 可疑的交易 → unusual charge 不尋常的收費

【單字】checking account 支票帳戶、report 美 [rr`port] 英 [ri`port] 回報:通報 vunusual [ʌn`juʒuəl] 不尋常的、annual fee 年費

### 33

Where does the man reside?

- (A) In Vancouver
- (B) In Puebla
- (C) In New Jersey
- (D) In Mexico City

## 男子居住在哪裡?

- (A) 溫哥華
- (B) 普埃布拉
- (C) 紐澤西
- (D) 墨西哥市

# 答案: C 特定細節問題

仔細聆聽提到本題關鍵字 reside 的相關内容。女子 說 Our records indicate that you live in New Jersey. 「我們的記錄顯示,您住在紐澤西」,由此可知選項

【單字】reside [rɪˈzaɪd] 居住

### 34

What does the man say he did in May?

- (A) Went to a financial institution
- (B) Visited a foreign country
- (C) Created a personal account
- (D) Received a credit card

男子說他在五月時做了什麼?

- (A) 去了一家金融機構
- (B) 造訪了國外

(C) 開了個人帳戶

(D) 收取了一張信用卡

### 答案:B 特定細節問題

仔細聆聽提到本題關鍵字 May 的相關内容。男子 說 The last time I traveled overseas to India was in May.「我上一次出國去印度的時候是在五月份」, 由此可知選項 (B) 為正解。

【替換語句】traveled overseas to India 出國到印 度 → Visited a foreign country 造訪了國外

【單字】financial institution 金融機構、foreign country 外國

31





# 録音内容與翻譯

# Questions 68-70 refer to the following conversation and map.

- M: How much is admission for one adult to the zoo?
- W: 68 It's \$25 for a one-day pass. We're also holding a promotion on season passes today since it's the zoo's 18th anniversary. They're usually \$75, but you can get one for \$60.
- M: I'll just take the one-day pass since I'm only in town for the weekend.
- W: Here's your ticket. 69 Keep in mind that the zoo closes at 6 P.M. in the winter only.
- M: Thanks. By the way, where is the llama exhibit? I'd like to see that first.
- W: 70 From the entrance, head straight toward the information center. It will be on your left, right next to the picnic area.

### 第 68 到 70 題參考以下會話和地圖。

- 男:動物園一個大人的入場費是多少錢?
- 女: 68 單日票是 25 美元。由於是動物園的 18 週 年紀念,我們今天也推出季票的促銷。季票 通常要 75 美元,但您花 60 美元就能買到了。
- 男: 我只要單日票,因為我只有這週末會在城裡。
- 女:這是您的票。69 別忘了動物園的冬季開放時 間只到晚上6點。
- 男:謝謝。對了,美洲駝是在哪裡展出?我想要 先去看那個。
- 女: 70 從入口朝遊客中心直走。它會在您的左邊, 就在野餐區旁邊。

admission 美 [ədˈmɪʃən] 英 [ədˈmiʃən] 入場費、pass 美 [pæs] 英 [poːs] 票證、promotion 美 [prəˈmoʃən] 英 [prəˈməuʃən] 促銷、 anniversary 美 [ænəˈvɜsərɪ] 英 [ænəˈvəsəri] 英年、keep in mind 記得、by the way 對了、entrance [ˈɛntrəns] 入口、head [hɛd] 朝…… 走去、information center 遊客中心

# 試題與翻譯

# 答案與解析

### 68

How much is a one-day pass to the z00?

(A) \$18

(B) \$25

(C) \$60

(D) \$75

動物園的單日票是多少錢?

(A) 18 美元

(B) 25 美元

(C) 60 美元

(D) 75 美元

# 答案:B 特定細節問題

仔細聽本題關鍵詞 one-day pass 的相關内容。由女 子說的 It's \$25 for a one-day pass. 即可知,單日票 的費用為每張 25 美元。(B) 為正確答案。

### 69

What can be inferred about the zoo?

- (A) It recently expanded its exhibits.
- (B) Its closing time varies depending on the season.
- (C) It has a swimming facility for
- (D) Its animals are frequently moved to different areas.

從對話中可推論出動物園的什 麼事?

- (A) 它最近擴大了展出。
- (B) 它的閉園時間是因季節而異。
- (C) 它有遊客用的游泳設施。
- (D) 它的動物常被移到不同的區 域。

# 答案: B 推論題型

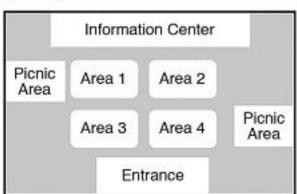
由女子說的 Keep in mind that the zoo closes at 6 P.M. in the winter only. 「別忘了動物園的冬季開放 時間只到晚上6點」可知,根據季節的不同,動物 園閉園的時間也不相同,因此選項 (B) 為正確解答。

【單字】expand [ɪk`spænd] 展開 vary ) [ˈvɛrɪ] 英 [vɛəri] 變更、depending on ~ 視……而定、 frequently [frikwəntli] 頻繁地

## 70



Look at the graphic. Where is the llama exhibit?



- (A) Area 1
- (B) Area 2
- (C) Area 3
- (D) Area 4

根據圖表顯示。美洲駝是在哪 裡展出?



- (A) 第一區
- (B) 第二區
- (C) 第三區
- (D) 第四區

# 答案: A 視覺資料題

確認過題目裡的位置圖資料後,仔細聽本題關鍵 詞 llama exhibit 的相關内容。女子說 From the entrance, head straight toward the information center. It [llama exhibit] will be on your left, right next to the picnic area.「從入口朝遊客中心直走。它會在 您的左邊,就在野餐區旁邊」。由此可知,位置圖上 的「第一區」就是美洲駝展示區。正確答案為 (A)。

# 0

### MP3 01-45 > MP3 01-48

# PART 4

**Directions:** In this part, you will listen to several short talks by a single speaker. These talks will not be printed and will only be spoken one time. For each talk, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

- 71. What does the speaker say about an accident?
  - (A) It took place yesterday morning.
  - (B) It is still being dealt with.
  - (C) It involved a city bus.
  - (D) It is blocking a highway exit.
- 72. Why has Highway 25 been reduced to two lanes?
  - (A) To make way for safety crews
  - (B) To paint its surface
  - (C) To install a road sign
  - (D) To clear away some snow
- 73. What will listeners most likely hear next?
  - (A) A popular song
  - (B) Local news stories
  - (C) A business broadcast
  - (D) Radio commercials
- 74. Who most likely is the speaker?
  - (A) A division head
  - (B) A company chairperson
  - (C) A research assistant
  - (D) A new employee
- 75. According to the speaker, what will the listeners be shown?
  - (A) A promotional flyer
  - (B) An organizational chart
  - (C) A client list
  - (D) A training video
- 76. What does the speaker tell the listeners to do?
  - (A) Put on name tags
  - (B) Pair up with coworkers
  - (C) Register for a session
  - (D) Write down information

- 77. Why was the meeting called?
  - (A) To provide details about an advisor
  - (B) To discuss an upcoming conference
  - (C) To review a marketing strategy
  - (D) To ask opinions about a merger
- 78. According to the speaker, what will Mr. Smith do?
  - (A) Address staffing issues
  - (B) Help with marketing plans
  - (C) Provide technical support
  - (D) Offer investment advice
- 79. What does the speaker recommend?
  - (A) Developing promotional materials
  - (B) Introducing products to customers
  - (C) Reviewing a business deal
  - (D) Interacting with a new staff member
- 80. What is mentioned about the business?
  - (A) It provides home visits.
  - (B) It sells local plants.
  - (C) It has a sale every season.
  - (D) It runs gardening courses.
- 81. What does the company plan to do in April?
  - (A) Reduce product prices
  - (B) Offer free samples
  - (C) Order more stock
  - (D) Open additional branches
- 82. What does the speaker mean when he says, "No need to worry"?
  - (A) Plants are protected from the cold.
  - (B) Employees can make fast deliveries.
  - (C) Several payment methods are accepted.
  - (D) Gardening advice can be provided.



# 録音内容與翻譯

### Questions 71-73 refer to the following report.

I'm Jennifer Lowe with your WZZR traffic report. On Highway 45, an accident has slowed down northbound traffic by about 30 minutes. <sup>71</sup>Workers are currently clearing the street, but delays are expected for at least another hour. Across the city, 72Highway 25 has been reduced to two lanes as the roadway is being repainted. Due to the work, drivers should consider taking an alternative route in order to avoid congestion. 73Stay tuned for your WZZR local weather report after the following advertisements.

第 71 到 73 題參考以下播報。

我是 Jennifer Lowe, 為各位帶來 WZZR 的路況 報導。45 號公路上有一起事故使得往北的車流速 度延緩了30分鐘左右。71工作人員目前正在清理 街道,但預計至少會再延誤一小時。在城市的另 一邊,725號公路已縮減為兩線道,因為路面正 在重新上漆。由於施工的緣故,駕駛人應該考慮 走替代路線,以避開壅塞。73 不要轉台廣告後請 繼續收聽 WZZR 的本地氣象報告。

northbound 美 [ˈnɔθbaund] 英 [ˈnɔːθbaund] 往北的、delay [dɪˈle] 延謨、at least 至少、lane [len] 線道、roadway 美 [ˈrodˌwe] 英 [ˈrəudwei] 路面、repaint [ri`pent] 重新上漆、alternative ) [ol`tanativ] 英 [oul`tamativ] 替代的、route [rut] 路線、congestion [kən`dʒɛstʃən] 壅塞、 stay tuned 不轉台持續收聽/看

# 試題與翻譯

# 71

What does the speaker say about an accident?

(A) It took place yesterday morning.

- (B) It is still being dealt with.
- (C) It involved a city bus.
- (D) It is blocking a highway exit.

## 講者對於事故說了什麼?

- (A) 它發生在昨天早上。
- (B) 它還在處理中。
- (C) 一輛市内公車牽涉其中。
- (D) 它堵住了公路的出口。

# 答案與解析

### 答案: B 談話内容題型

仔細聽本題關鍵字 accident 的相關内容。由 Workers are currently clearing the street, but delays are expected for at least another hour. T 作人員目前正在清理街道,但預計至少會再延誤一 小時」。由這句話可知,事故仍在處理中,因此選項 (B) 為正確解答。

【單字】take place 發生、deal with ~ 應付;處理、 involve 美 [ɪn`valv] 英 [in`vəlv] 使捲入;牽涉、 block (美 [blak] 英 [blak] 阻塞;堵住

## 72

Why has Highway 25 been reduced to two lanes?

- (A) To make way for safety crews
- (B) To paint its surface
- (C) To install a road sign
- (D) To clear away some snow

## 25 號公路為什麼縮減為兩線 道?

- (A) 為了讓路給安全人員
- (B) 為了替路面上漆
- (C) 為了架設一個路標
- (D) 為了清除一些雪

### 答案:B詢問原因

仔細聽本題關鍵字 Highway 25 的相關内容。由 Highway 25 has been reduced to two lanes as the roadway is being repainted. 可知,公路縮減為兩線 車道是因為路面正在重新上漆,因此選項 (B) 為正 解。

【單字】make way 讓路、crew [kru](一組)工作人 員、road sign 路標、clear away~收拾

### 73

What will listeners most likely hear next?

- (A) A popular song
- (B) Local news stories
- (C) A business broadcast
- (D) Radio commercials

聽衆接下來最有可能會聽到什 麽?

- (A) 一首流行歌曲
- (B) 本地新聞報導
- (C) 財經廣播

(D) 電台廣告

# 答案:D詢問接下來的行動

仔細聽結尾部分的内容。講者最後說 Stay tuned for your WZZR local weather report after the following advertisements. 「不要轉台廣告後請繼續収聽 WZZR 的本地氣象報告)」。由此可知,聽衆接下來 會聽到廣播電台的廣告。選項 (D) 即為正解。

【單字】broadcast 美[brodkæst] 英[brotdkæst] 廣 播、commercial 美 [kə`mɜʃəl] 英 [kə`məːʃəl] (電 视、廣播中的)商業廣告

# READING TEST

In this section, you must demonstrate your ability to read and comprehend English. You will be given a variety of texts and asked to answer questions about these texts. This section is divided into three parts and will take 75 minutes to complete.

Do not mark the answers in your test book. Use the answer sheet that is separately provided.

# PART 5

**Directions:** In each question, you will be asked to review a statement that is missing a word or phrase. Four answer choices will be provided for each statement. Select the best answer and mark the corresponding letter (A), (B), (C), or (D) on the answer sheet.

# ☐ PART 5 建議解題時間 11 分鐘

- 101. Visitors must present ----- when entering the research facility or accessing sensitive areas.
  - (A) identification
  - (B) identity
  - (C) identified
  - (D) identifying
- 102. Orex Enterprises'----- focus is still fashion, although it has expanded into the restaurant business.
  - (A) high
  - (B) multiple
  - (C) primary
  - (D) outside
- 103. Mr. Kurtz was extremely ----- with the contract negotiations, which resulted in a 15 percent salary increase.
  - (A) pleased
  - (B) pleasing
  - (C) please
  - (D) pleasure
- 104. Only ----- who submit a résumé through the company's Web site will be considered for the intern position.
  - (A) neither
  - (B) that
  - (C) those
  - (D) which

- Pete's Produce is well-known for ----- selling organic fruit and vegetables.
  - (A) exclusively
  - (B) exclusion
  - (C) exclusivity
  - (D) exclusive
- 106. By the time SolarTech opened its first factory in Europe, it ----- facilities in America and Asia already.
  - (A) is establishing
  - (B) has established
  - (C) establishes
  - (D) had established
- 107. Staff members at Flemwell Department Store ----- work overtime during the busy holiday season.
  - (A) routed
  - (B) routine
  - (C) routines
  - (D) routinely
- 108. Air East passengers are advised to use the automated check-in machines ----- the airport.
  - (A) upon
  - (B) throughout
  - (C) between
  - (D) almost

# 試題與翻譯

Visitors must present ----- when entering the research facility or accessing sensitive areas.

- (A) identification
- (B) identity

101

- (C) identified
- (D) identifying

在進入研究場所或踏進敏感區域前,訪客必須出示身分證明。

# 答案: A 名詞字義辨別

# 由空格前的動詞 present 可知空格中應為名詞,所以 (C)、(D) 可先排除。而此句表達的是「出示身分證明」 之意,故選項 (A) identification 即為正解。(B) identity

答案與解析

指「身分」,語意不通。

【單字】research facility 研究場所、access v. 進入、 sensitive adj. 敏感的、identification n. 身分證明;識 別證、identity n. 身分

### 102

Orex Enterprises' ----- focus is still fashion, although it has expanded into the restaurant business.

- (A) high
- (B) multiple
- (C) primary
- (D) outside

儘管已跨足餐飲業, Orex 企業主要的重心仍在時尚產業。

# 答案:C 形容詞

空格中應選填適當的形容詞來修飾其後的 focus。依前 後文意可知答案應為 (C) primary (主要的)。選項 (A) high (高的)、選項 (B) multiple (複合的、多個的)、 選項 (D) outside (外部的) 皆與文意不符。

【單字】focus n. 重心;焦點、expand v. 展開;擴展、 restaurant business 餐飲業

### 103

Mr. Kurtz was extremely ----- with the contract negotiations, which resulted in a 15 percent salary increase.

- (A) pleased
- (B) pleasing
- (C) please
- (D) pleasure

Kurtz 先生對合約談判極為滿意,這使得薪水上調了 15%。

# 答案: A 語態相符的動詞

依前後文意,應該是因為 Mr. Kurtz 很滿意,所以會調 薪,而為了表示主詞 (Mr. Kurtz) 感到滿意,必須使用 被動語態。be 動詞 (was) 搭配過去分詞即成為被動的 語意,故選項 (A) pleased 為正確解答。be 動詞後方 也可接 pleasure 作為名詞補語,但意思會變成「Mr. Kurtz 是滿足」,語意不通,故不能選 (D)。

【單字】contract n. 合約、negotiation n. 談判;協 商、result in 導致;結果是、please v. 使高興;使滿 意

### 104

Only ----- who submit a résumé through the company's Web site will be considered for the intern position.

- (A) neither
- (B) that
- (C) those
- (D) which

實習職位只會考慮那些透過公司網站來投遞履歷的人。

### 答案: C 主詞

由空格後方之關係子句 who ~ Web site 可知,空格中 應填入可代指「透過公司網站投遞履歷的人」的 (C) those。(B) 和 (D) 本身為關係代名詞,前方需有先行 詞,故不可選。

【單字】submit v. 提交丶résumé n. 履歷丶consider v. 考慮

# 105

Pete's Produce is well-known for ----- selling organic fruit and vegetables.

- (A) exclusively
- (B) exclusion
- (C) exclusivity
- (D) exclusive

Pete's 農產以專門販售有機蔬果而聞名。

## 答案: A 副詞

本題需掌握各選項之詞性。空格後的selling原為 動詞,因為必須作介系詞 for 的受詞,故改成動名 詞形式,所以須使用副詞來修飾。正確答案為 (A) exclusively (專門地)。注意,(B) 與 (C) 為名詞,而 (D) 為形容詞,三者皆無法用來修飾 selling。

【單字】be well-known for 為人所熟知、organic adj. 有機的、exclusion n. 排除在外、exclusivity n. 排外 性、exclusive adj. 排外的;唯一的

Directions: In this part, you will be asked to read four English texts. Each text is missing a word, phrase, or sentence. Select the answer choice that correctly completes the text and mark the corresponding letter (A), (B), (C), or (D) on the answer sheet.

PART 6 建議解題時間 8 分鐘

Questions 131-134 refer to the following e-mail.

NEW

To: Allan White <a.white@trytek.com>

From: Joseph Winfield < j.winfield@trytek.com>

Date: March 12

Subject: Orientation Seminar

Dear Allan,

I'm glad to report that the planning of our orientation seminar for new interns is proceeding smoothly. However, one important detail remains unresolved. We still need to schedule a short presentation by someone from the marketing department, but I have not heard from anyone who would ----- in the seminar. ----- So, please let everyone know that the presenter will talk about the interns' ----- duties for only 10 minutes. -----, you should remind everyone that contributors to the seminar will receive \$200 as compensation for their time and effort.

Thank you very much, Joe

- (A) have liked participating
  - (B) have liked to participate
  - (C) like participating
  - (D) like to participate
- 132. (A) Presenters have already begun rehearing their speeches. NEW
  - (B) Staff members might think that it will take too much time.
  - (C) New members have also joined to talk about their experiences.
  - (D) Participation is mandatory for specified employees.

- **133.** (A) anxious
  - (B) momentary
  - (C) regular
  - (D) ongoing
- **134**. (A) Unfortunately
  - (B) In addition
  - (C) Namely
  - (D) Nevertheless

# NEW :

# 試題與翻譯

### Questions 131-134 refer to the following e-mail.

To: Allan White <a.white@trytek.com>

From: Joseph Winfield < j.winfield@trytek.com>

Date: March 12

Subject: Orientation Seminar

Dear Allan,

I'm glad to report that the planning of our orientation seminar for new interns is proceeding smoothly. However, one important detail remains unresolved. We still need to schedule a short presentation by someone from the marketing department, but I have not heard from anyone who would ----- in the seminar. ----- So, please let everyone know that the presenter will talk about the interns' -133. duties for only 10 minutes. -134--, you should remind everyone that contributors to the seminar will receive \$200 as compensation for their time and effort.

Thank you very much,

Joe

- 131. (A) have liked participating
  - (B) have liked to participate
  - (C) like participating
  - (D) like to participate
- 132. (A) Presenters have already begun rehearsing their speeches.



- (B) Staff members might think that it will take too much time.
- (C) New members have also joined to talk about their experiences.
  - (D) Participation is mandatory for specified employees.

133. (A) anxious

(B) momentary

(C) regular

(D) ongoing

134. (A) Unfortunately

(B) In addition

(C) Namely

(D) Nevertheless

# 第 131 到 134 題參考以下電子郵件。

收件者: Allan White <a.white@trytek.com>

寄件者: Joseph Winfield <j.winfield@trytek.com>

日期:3月12日

主旨:新進人員訓練研討會

### 親愛的 Allan:

很高興跟您報告,新進實習生的職前訓練研討會在規劃上進行得很順利。不過,有 一個重要的細節尚未解決。我們還是需要安排一位行銷部的人來做個簡報,但我並 沒有聽任何人說願意來參與研討會。「同仁們可能是認為它會花太多時間」。所以請 讓大家知道,講者只須花 10 分鐘談一下實習生經常性的工作内容。此外,您應該 提醒大家,任何為研討會貢獻時間和心力的人將會領到 200 美元的津貼。

非常感謝。

Joe

planning n. 規劃、orientation n. 新進人員訓練、proceed v. 進行、smoothly adv: 順利地、detail n. 細節、unresolved adj. 未解決的、duty n. 職責、remind v. 提醒、contributor n. 贡献者、compensation n. 津貼

## 答案與解析

# 答案: D 助動詞後方的動詞原形

助動詞 would 之後應接原形動詞,根據上下文意, 最適當的選項是以 would like to + V 形式表達「想 要參與」之意的 (D)。若選擇 would have + p.p. 形 式的 (B) 選項,則變成「原本想要參加」,語意不通 順。

# 132 答案: B 選填合適的句子

- (A) 提報人已經開始演練他們的發言。
- (B) 同仁們可能是認為它會花太多時間
- (C) 新成員也加入了來談本身的經驗。
- (D)被指定的員工都必須參與。

空格前的句子是「我們還是需要安排一位行銷部的 人來做個簡報,但我並沒聽說任何人願意來參與研 討會」,空格後的内容則為「所以請讓大家知道, 講者只須花 10 分鐘……」。由此可推知,空格中的 句子應會提到職員們不想進行簡報發表的原因,故 選項 (B) 為正確解答。

【單字】rehearse ν. 演練;排演、join ν. 加入、 mandatory adj. 強制、specified adj. 被指定的

# 答案: C 形容詞(須了解整體内容)

由於前文提到正在進行新進實習生的教育訓練計 畫,所以講者針對實習生的「經常性」工作内容進 行演說最為合理,故答案選 (C) regular。選項 (A) anxious(焦慮的)、選項 (B) momentary(短暫的) 與 (D) ongoing(進行中的)皆與句意不符。

## 答案: B 連接副詞(須了解前後文)

前一句提及「所以請讓大家知道,講者只須花 10 分 鐘談一下實習生經常性的工作内容」,而待填空的 句子提到「您應該提醒大家,任何為研討會貢獻時 間和心力的人將會領到 200 美元的津貼」。二者之 間最佳的連接詞彙・應為 (B) In addition(此外)。

【單字】unfortunately adv. 不幸地、namely adv. 即;那就是、nevertheless adv: 不過;然而

Directions: In this part, you will be asked to read several texts, such as advertisements, articles, instant messages, or examples of business correspondence. Each text is followed by several questions. Select the best answer and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

PART 7 建議解題時間 54 分鐘

Questions 147-148 refer to the following questionnaire.

Petra's Grill								
It is our mission to provide you with the best dining experience possible, so we welcome customer feedback. Please fill out this short questionnaire and place it in the box beside the exit. Thank you!								
Were you provided  ☐ Yes	with prompt service?							
How would you rate the quality of your meal?								
☐ Excellent	Very good	☐ Satisfactory	☐ Terrible					
What was your main meal?								
Roast chicken and a green salad with Italian dressing								
Was the food worth	the price?							
■ Yes □ N	Street Section 4 - Street Section Streets							
How frequently do	you visit Petra's Grill?	☐ Rarely	■ This was my first visit					
2			_ ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					
Comments	t have will be better es	T'll make sure to some	when it's loss busy May server					
I think my next visit here will be better as I'll make sure to come when it's less busy. My server was dealing with a number of other tables and, although she was friendly and polite, it took a								
very long time for her to notice me and bring over a menu.								

- 147. What can be inferred from the questionnaire?
  - (A) The restaurant primarily serves Italian cuisine.
  - (B) The customer intends to eat at Petra's Grill a second time.
  - (C) The dining area was recently remodeled.
  - (D) The menu was changed to reflect customer feedback.
- 148. What problem did the customer have at the restaurant?
  - (A) The food was cold when it arrived.
  - (B) There were no tables immediately available.
  - (C) It took a while to be acknowledged by a server.
  - (D) The items listed on the menu were overpriced.

# 題目

### Questions 147-148 refer to the following questionnaire.

#### Petra's Grill It is our mission to provide you with the best dining experience possible, so we welcome customer feedback. Please fill out this short questionnaire and place it in the box beside the exit. Thank you! Were you provided with prompt service? ☐ Yes No How would you rate the quality of your meal? Very good Excellent Satisfactory Terrible What was your main meal? Roast chicken and a green salad with Italian dressing Was the food worth the price? Yes ☐ No How frequently do you visit Petra's Grill? □ Occasionally ☐ Often This was my first visit Rarely Comments I think my next visit here will be better as I'll make sure to come when it's less busy. My server was dealing with a number of other tables and, although she was friendly and polite, it took a very long time for her to notice me and bring over a menu.

questionnaire n. 問卷、mission n. 使命、dining n. 用餐、prompt adj. 迅速的、

rate v. 評價、server n. 服務人員、deal with 處理、polite adj. 殷勤的

Б	2	F	ъ	ы	653
F.	3	ũ	G.	=	==
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### 第 147 到 148 題參考以下問卷。

#### Petra's 燒烤

盡可能提供您最佳的用餐體驗是我們的使 命,所以我們歡迎顧客的反饋意見。請填寫 此簡短問卷並投入出口旁的箱子。謝謝!

### 您所得到的服務是否迅速?

□是■否

您對於餐點的品質評價如何?

□ 極佳 ■ 非常不錯 □ 滿意 □ 極差

您的主餐是什麼?

烤雞和義大利醬生菜沙拉

餐點是否價有所值?

■是 □否

您有多常光顧 Petra's 燒烤?

□ 經常 □ 偶爾 □ 很少 ■ 這是我第一次 光顧

#### 評語

我想我下次來這裡光顧時會更好,因為我一 定會在比較不忙的時候來。我的服務人員都 在招呼其他幾桌:雖然她和善又殷勤,但是 她過了非常久的時間才注意到我並把菜單拿 過來。

# 答案與解析

### 147

What can be inferred from the questionnaire?

- (A) The restaurant primarily serves Italian cuisine.
- (B) The customer intends to eat at Petra's Grill a second time.
- (C) The dining area was recently remodeled.
- (D) The menu was changed to reflect customer feedback.

從問卷中可推論出什麼事?

- (A) 餐廳主要是賣義大利菜。
- (B) 顧客打算來 Petra's 燒烤吃第二次。
- (C) 用餐區最近改裝了。
- (D) 菜單為了反映顧客的反饋意見而有所改變。

# 答案:B 推論題型

由顧客在問卷中的到訪頻率選擇 This was my first visit,可知他是第一次到店裡消費,而後面評語又提到 I think my next visit here will be better,表示下次來訪應該會有更好的體驗。由此可推知,此顧客有意再訪該餐廳,因此選項 (B) 為正確解答。

【單字】primarily adv. 主要、serve v. 提供(食品)、cuisine n. 烹飪、intend to 想要;打算

# 148

What problem did the customer have at the restaurant?

- (A) The food was cold when it arrived.
- (B) There were no tables immediately available.
- (C) It took a while to be acknowledged by a server.
- (D) The items listed on the menu were overpriced.

顧客在餐廳碰到的問題是什麼?

- (A) 菜送來時冷掉了。
- (B) 不是立刻就有空桌。
- (C) 過了好一陣子才有服務人員理會。
- (D) 菜單上所列的項目定價過高。

# 答案: C 5W1H 題型

本題是以 What 開頭,詢問顧客在餐廳發生什麼問題的題型。由顧客在問卷最後的 Comments 中提到 it took a very long time for her[server] to notice me and bring over a menu,可知服務生過了許久才留意到該位顧客並送上菜單,故正確答案為 (C)。

【替換語句】took a very long time ... to notice 花了非常久的時間才注意到 ~→ took a while to be acknowledged 花了好一陣子才有人理會

【單字】acknowledge v. 承認;對……打招呼、overpriced adj. 定價過高的