16-4 Handling payment problems

處理付帳問題



- C: That'll be five thousand fifty [NT\$5,050].
- G: Do you take traveler's checks?
- C: I'm sorry, we don't. Just cash or a credit card.
- **G:** OK, then. Can you put it on this? [The guest **hands** the cashier a credit card. The cashier **swipes** it.]
- C: I'm sorry, sir. The system isn't accepting you card.
 Would you like to try another card? Or pay by
 cash?
- **G:** I don't have another card and I don't think I have that much cash on me.
- C: You can cash your traveler's check at the front desk. Or, if you're staying at the hotel, I can have everything charged to your room.
- **G:** Really? I wish you'd told me that sooner. I'm in 1407.

※ 重要片語/單字提示 ※

traveler's check 旅行支票

hand〔hænd〕v. 把東西交給某人

swipe [swaIp] v. 刷卡

※ 翻譯 G=客人 C=收銀員 ※

收銀員:一共是五千零五十元。

客人: 你們收旅行支票嗎?

收銀員:很抱歉,我們不收。我們只收現金或信用卡。

客人:那,好吧,你們可以把它記在這上面嗎?

〔客人交給收銀員一張信用卡。收銀員刷了它。〕

收銀員:抱歉,先生,系統不接受您的卡。您要不要試另一張卡?

還是要付現?

客人:我並沒有另一張卡,而且我想我身上也沒有那麼多現金。

收銀員:您可以在櫃臺兑現您的旅行支票。或者,如果您住在旅館

裡,我可以將一切都記在您的住房帳上。

客人:真的嗎?真希望你剛剛早一點告訴我。我住1407房。