

主動出擊 Get What I Want

換你掌廚，想做什麼就自己開菜單。



薯條不加鹽

You: Excuse me. I asked for no salt on my fries. These have salt.

Server: I will get new ones right away for you.

你： 對不起。我要求薯條上不要加鹽，但是這些薯條加了鹽。

服務生： 我馬上為您換新的。

不滿意退費

You: I would like my money back. The pop is **flat**, the fries are cold and my burger is **rubbery**.

Server: I can give you your money back, or I can give you a fresh order. Which would you like?

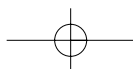
你： 我要退錢。汽水沒氣，薯條是冷的，而且漢堡吃起來像橡皮。

服務生： 我可以退您錢，也可以給您一份新的餐點。您要哪個選擇呢？


[Words & Phrases]

1. flat [flæt] *adj.* 飲料沒氣

2. rubbery [ˈrʌbəri] *adj.* 像橡皮的



投 訴 惡 服 務 生


 You: My server was very rude to me. I would like to talk to the manager.

Server: I am very sorry. I will get the manager right away.

你： 幫我服務的服務生態度非常差。我要跟你們經理講話。

服務生： 非常抱歉，我馬上請經理來。

這 是 非 吸 煙 區 耶 ！

 You: We are eating in the **non-smoking** section but the man beside us is smoking.

Server: I'm very sorry. I will ask him to move.

你： 我們在非吸煙區用餐，但隔桌的男士卻在吸煙。

服務生： 非常抱歉，我會請他換位子。

[Words & Phrases]

non-smoking section [ˌnɑn ˈsmɒkɪŋ ˈseɪʃən] *n.* 非吸煙區